



MIKE'S VIP CLUB

Name: _____ Email: _____

Address: _____ Cell Phone: _____

City: _____ State: _____ Zip: _____ # of Systems: _____

VIP Club Plan: _____ Payment: \$ _____ per _____

Club Benefits

Platinum

Gold

Silver

Club Benefits	Platinum	Gold	Silver
Priority Service	Same Day if call by 3pm	Within 24 Hours	Within 24 Hours
Low Service Call Fee (\$89 Value)	FREE	\$39	\$59
Preferred Pricing on Repairs (Discount Parts + Labor)	15%	15%	15%
Standard 1" Filters	FREE	FREE	1 per system
Up to 1 lb. Refrigerant Adjustment (\$120 Value)*	FREE	FREE	FREE
Preferred Pricing on Replacements	5% Discount	5% Discount	5% Discount
Overtime Charges	None	None	None
Pick-Up Charges	None	None	None
Replace the 5 Most Common Failing Parts (\$900 Value)**	FREE	15% Discount	15% Discount
Start Assist Improves Equipment Life (\$226 Value)	FREE	15% Discount	15% Discount
Refrigerant Leak Search	FREE	FREE	FREE
Mike's Money (per system)***	\$200 per year	\$200 per year	None

You must participate in the chosen plan for at least one year from the date of enrolling. Early cancellation after receipt of VIP Club Benefits will automatically result in a charge to fulfill the remainder of your one-year commitment. _____

I hereby authorize Mike's Air Conditioning and Heating to charge my bank account automatically for any and all payments and charges due for the above selected VIP Club Plan.

Customer Signature: _____ Date: _____



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**Preventive Scheduled Maintenance includes 2 visits per year (Summer and Winter)
Performed Monday – Friday, 8am – 5pm.**

Summer Maintenance Services Include:

Change filter as required
Blow Out Condensate Drains
Inspect Emergency Drain Pan
Check for Air Leaks around system
Check Outdoor Coil and clean as necessary
Check Compressor and Fan Motor Capacitors
Check Compressor and Fan Motor Amperage
Check Contactor for burned contacts and operation
Check Electrical Connections and tighten as necessary
Check Safety Disconnect operation
Check Rotational Balance of fan blades
Check Refrigerant Charge Pressures & Temperatures
Check Refrigerant Charge Sub-cooling & Superheat
Adjust Refrigerant on First Visit (up to 1 lb.)
Check Evaporator Coil Temperature drop
Check Thermostat

Mike's VIP Club Additional Benefits:

Peace of Mind As a member of Mike's VIP Club, you have the assurance of knowing your equipment is operating properly and safely. When your system is properly maintained, your equipment lasts longer, *saving you money!* We are there when you need us.

Easy Scheduling We will contact you via 1st Class Mail and via EMAIL reminding you to call us and make your appointment for your next maintenance.

Record Keeping We keep records of your regular maintenance visits for you if you ever need them. If you sell your home, you will have proof and documentation that your home's heating and cooling equipment has been properly maintained and is in good condition.

Preventive Scheduled Maintenance MUST be performed by Mike's consecutively every season on all systems in any plan (summer and winter) to be eligible for VIP Club benefits.

* 1lb refrigerant applies to customer's first visit only, if needed, and is not cumulative across systems or years.

** 5 most common failing parts include capacitors, both indoor and outdoor, transformer, contactor, and igniter.

*** The longer you stay in Mike's VIP Club Premium Plan, the more Mike's Money you earn and can redeem toward the *Regular Price* of a new complete system of your choice installed by Mike's Air Conditioning & Heating. Mike's Money has no cash value and cannot be applied cumulatively from multiple systems in any plan toward a single system replacement.

Winter Maintenance Services Include:

Change filter as required
Blow Out Condensate Drains
Inspect Emergency Drain Pan
Check for Air Leaks around system
Check Blower Capacitor
Check Rotational Balance of Blower Wheel
Test Blower Operation
Check Electrical Connections and tighten as necessary
Test Control Circuit Board Operation (if equipped)
Check Thermostat

Gas Furnaces Only

Inspect for gas leaks
Check Gas Valve Operation
Inspect and test Flame Ignition Source
Inspect, clean & test Flame Sensing Device
Check Heat Exchanger
Check Flue for proper venting
Inspect and test Induced Draft Motor (if equipped)
Inspect and test Pressure Switch operation (if equipped)
Inspect and test Burner operation

Air Handlers Only

Test Electric Heat Strips (if equipped)

Heat Pumps Only

Check Outdoor Coil and clean as necessary
Check Compressor and Fan Motor Capacitors
Check Compressor and Fan Motor Amperage
Check Contactor for burned contacts and operation
Check Electrical Connections and tighten as necessary
Check Safety Disconnect operation
Check Rotational Balance of fan blades
Check Refrigerant Charge Pressures & Temperatures
Check Refrigerant Charge Sub-cooling & Superheat